



3-16-2020

Dear Valued Customer,

As the coronavirus COVID-19 outbreak continues to spread throughout the communities where we all live and work, The health and safety of our employees and customers is of the utmost importance.

Pioneer is following the recommendations of health authorities, as well as the directives issued by the Centers for Disease Control and Prevention (CDC). These include but are not limited to:

- Enforcing stringent protocols for any employee that has been in proximity of the virus or displays symptoms
- Eliminating all non-essential travel among our teams and restricting access to all facilities
- Utilizing phone/video for the primary form of communication
- Expanding deep cleaning and sanitation efforts, Clorox 360 internally
- Activating remote work scenarios when possible to maintain a healthy work environment

At this time, Pioneer Packaging Worldwide does not anticipate any supply challenges, or disruption to our distribution in North America or Europe. If the situation arises, we have supply chain processes and protocols in place to help us manage through emergency situations. Our teams are prepared to shift inventory and manufacturing capacity to different locations so that disruption to our customers is minimized.

We will keep in communication as things progress over the coming days.

If you are in need of connecting with anyone on the Pioneer team, our current phone numbers and email addresses are manned and ready.

Thank you for your continued support,

Pioneer Packaging



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